How to Check your Internet Speed

Before the day of the test, you should make sure your internet speed is fast enough for your child to take a test at home. The recommended speed is 200 kilobits per second. Your state offers a speed test to tell if your speed is fast enough.
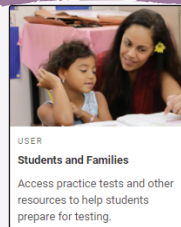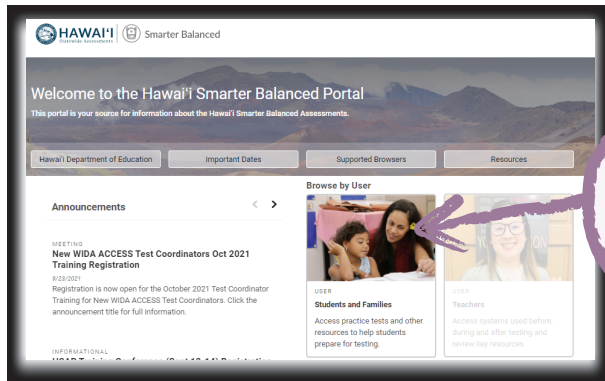
If your internet connection is lost while your child is taking a test, your child's responses to the test questions will be saved and your child will be able to restart the test once they reconnect to the internet and sign in again. If this happens during a test, let your child's teacher know.
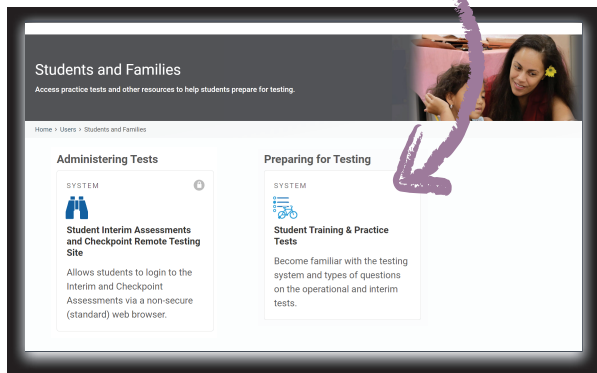
Follow these steps to check your internet speed:

1 Open **Chrome** or **Firefox** and go to:
https://smarterbalanced.alohahsap.org/

2 Click Students and Families

3 Click Training & Practice Tests

4 Click Run Diagnostics

5 Select the test your child will be taking

If you are unsure which test to choose, check with your child's teacher. If your child will be taking more than one test, you should run the speed test for each test your child will be taking.

Network Diagnostics:

Select Test: Select Test

Select Test
Smarter Balanced Math
Smarter Balanced ELA

Enter the tot... ...uld like to test at one time: [____]

Run Network Diagnostics Tests

Network Diagnostics:

Select Test: Smarter Balanced Math

Enter the total number of students you would like to test at one time: [1]

6 Type **1** in the text box.

7 Click **Run Network Diagnostics Tests**.

Run Network Diagnostics Tests

8 The test will tell you if your internet speed is fast enough

If it is not fast enough, let your child's teacher know.

Network Diagnostics:

Select Test: Smarter Balanced Math

Enter the total number of students you would like to test at one time: [1]

Run Network Diagnostics Tests

Download Results: **Upload Results:**

0.200 Mbps download.   0.200 Mbps upload.

Bandwidth Summary:

Given the current load on your system, you should be able to test the requested number of students at this location.(Please note: The throughput estimates include the encryption/decryption overhead for data transfer. Throughput estimates change as the network conditions change and can vary from run to run.)